

Customer Complaint Report

General Instructions: Complete with requested information and

- Fax to Attention QM @ 816-277-0798, or
- Email to QAGroupAll@cbckc.org.

For QM Use Only CC#

Date of Incident:

Customer /Facility Name			
Contact Person			
Email Address		Phone Number	
Description of Incident:			

Our mission at CBC is to provide the highest quality blood products and support services to all of our customers. Our goal is continuous improvement of all of our processes and procedures. We appreciate you bringing this incident to our attention, it will be thoroughly investigated and addressed through our complaint management system.

Thank you for your continued support of CBC,
Quality Management